



SYSTEM MANAGEMENT HEALTH CHECK



IS “GOOD” GOOD ENOUGH?

Manufacturers, tasked with doing more with fewer IT resources, often postpone non-critical hardware and software upgrades to keep the business moving forward.

After all:

- “Downtime while not perfect has been acceptable”
- “No significant security breaches have occurred”
- “The systems we were asked to maintain are running”

HOWEVER, PAST PERFORMANCE IS NO GUARANTEE OF FUTURE PERFORMANCE.

Risks exist in all areas of operations and carry potentially significant bottom-line cost to the business.

- Strategic risk is growing
- Resource scarcity is the new reality
- Capabilities must be aligned to the business strategy
- A risk mitigation is strategy is critical

Executives and Officers have an obligation to understand these risks and associated costs.



THE ERP **'HEALTH CHECK'** IS THE PROCESS THAT HELPS DEFINE THE ROLE THAT TECHNOLOGY PLAYS IN DELIVERING THE BUSINESS STRATEGY.



HOW CAN QAD HELP?

OBJECTIVE:

A QAD System Management Health Check is available to all QAD customers. It is strongly recommended prior to any major changes or projects. The Health Check allows QAD customers to review their implementation of QAD and identify any areas that may require attention or improvement. This ensures constraints or risks are identified prior to planning and can be resolved accordingly.

APPROACH:

A two-stage approach is used:

- A workshop will be held with the purpose of gathering and agreeing on the baseline. Findings will be validated with the participating team to ensure a common understanding of key facts and requirements.
- Once validated QAD findings and recommendations will be presented to the senior management team.

SAMPLE WORKSHOP AGENDA

TIME	SESSION DESCRIPTION	WHO
1 hour	Strategic Overview	Business Executives
2 to 5 hours	Assessment of: Security ERP Application Resources Operations Infrastructure	Subject Matter Experts

DELIVERABLES

1 to 2 hours	Presentation of findings and recommendations	Executive Team
--------------	--	----------------

QAD CUSTOMERS

As Manufacturing faces rapid disruption and change, is your business strategy at risk? Identifying your IT and IT-management vulnerabilities is a crucial first step to avoiding disaster and enabling a profitable future.

You owe it to your business and its stakeholders to identify and address potential risks and vulnerabilities. And what better way than with a no-cost assessment from a highly qualified specialist.

Schedule your no-cost System Management Health Check with QAD.

Visit www.qad.com/healthcheck for more information.



Copyright © 2019 QAD. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of QAD and/or related affiliates and subsidiaries. All other trademarks listed herein are the property of their respective owners.

www.qad.com

QAD Inc., 100 Innovation Place, Santa Barbara, CA 93108, USA